



Morukuru Family

RACK RATES 2012	01 Feb – 08 May 01 Oct – 30 Nov	10 Jan – 31 Jan 09 May – 30 Sep 1 Dec – 18 Dec	19 Dec – 09 Jan 2013
	HIGH SEASON	LOW SEASON	PEAK SEASON
FARM HOUSE			
4 guests p.n.	23,100.00	15,400.00	61,950.00 per night minimum of 4 nights 10 guests
extra adult p.n. from 16 years	5,775.00	3,850.00	
extra child p.n. from 2 till 16 years	2,890.00	1,925.00	
LODGE			
4 guests p.n.	23,100.00	15,400.00	49,350.00 per night minimum of 4 nights 6 adults & 4 children
extra adult p.n. from 16 years	5,775.00	3,850.00	
extra child p.n. from 2 till 16 years	2,890.00	1,925.00	
OWNERS HOUSE			
2 guests p.n.	16,540.00	11,550.00	18,375.00 per night minimum of 4 nights 2 guests
extra guest p.n.	8,270.00	5,775.00	
MADIKWE AIR SHUTTLE SERVICE (ORTambo International, Johannesburg – Madikwe – ORTambo International, Johannesburg)			
Adult (per adult one way)	2.085,00	Departure tax of ZAR 110.00 per person is applicable on departure from ORTambo Airport. (subject to change) Timetable and flight schedule available on request	
Child (per child one way)	1.590,00		
Infant (per infant one way)	6.00,00		
All our rates are quoted in South African Rand and incl. VAT Rates are subject to change without prior notice			
Farm House can accommodate up to 10 guests (5 presidential en suite bedrooms) Lodge can accommodate up to 6 adults & 4 children (3 presidential en suite bedrooms & 1 kids/Study room) Owner's House can accommodate up to 4 guests (2 presidential en suite bedrooms)			



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INCLUSIONS

- VIP Meet and assist on arrival at ORTambo
- Private and exclusive use of the villa
- Breakfast, lunch, dinner, snacks
- All drinks, water ,non-alcoholic drinks
- House wines & local spirits
- Private butler
- Private chef
- Personal nanny
- Your own ranger & tracker
- Private game drive vehicle
- Private game drives & bush walks(16yrs+)
- Sun downers
- Bush breakfasts & bush dinners
- Hide stays
- Picnics
- Transport within the Madikwe Game Reserve
- Entrance fee/reserve gate fee
- Return transfers to Morukuru from the Madikwe Air Strip or Madikwe Entrance Gate
- Laundry service
- VAT/taxes
- Medical emergency response & evacuation.

EXCLUSIONS

- Massage treatments
- Cellar wines
- Local dancers
- Day trips to Sun City
- Day trips to Gaborone
- Transfers outside of the Madikwe game reserve

NOTE :

- All villa combinations are permitted. Please contact reservations@morukuru.com for your quote
- A minimum stay of 4 nights is required for reservations during Christmas/New Year
- Extra charge for early check in or late check out : 50% of the applicable nightly accommodation rate
- Infants from the ages of 0 till 2 years are accommodated free of charge
- Discounted rates are not to be published without prior consent from Morukuru head quarters, strictly only Rack rates.



Morukuru Family

Terms & Conditions Morukuru Family

Air & Road Transfers

All rates quoted are valid for 10 days and will only be confirmed once a 10% deposit payment has been received. Up until such time rates prices are subject to change without prior notification.

Air & Road Transfers to and from the Morukuru, Madikwe Game Reserve, are operated under the terms and conditions of the executing transfer company.

Arrival and Departure

Guests may arrive any time from 13:00 pm, and the lodges are to be vacated by 11:00 am.

Please note that late departure times may be arranged, subject to availability.

Arrival and departure times and method of transport must please be advised prior to arrival.

Cancellation Policy

If a booking is cancelled after confirmation, a 10% deposit will be forfeited.

In addition, the following fees will be levied:

- 60 days before arrival – 50% of full amount
- 30 days before arrival – 100% of full amount

Child policy

Morukuru accepts children of all ages and permits junior guests to participate in game drives no matter their age

Clients special dietary/medical requirements

If guests have any medical problems, disabilities and/or allergies that may affect their holiday, please inform us before confirming the booking so that we can advise as to the suitability of the arrangements we provide. In any event guests must give us written details before booking. If we reasonably feel unable to accommodate the particular needs of a guest we reserve the right to decline the reservation or, if full details are not provided at the time of booking, we may need to cancel the reservation when we become aware of the situation. The cancellation policy will apply. We cannot be held responsible if we are not advised at the time of booking.



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Deposits

A deposit of 10% will secure your reservation. We kindly request you to pay this deposit after the booking is confirmed by Morukuru. Please pay the full balance of accommodation 60 days prior to date of guests' arrival.

For bookings made less than 60 days prior to stay full payment must be received immediately.

Morukuru reserves the right to automatically release reservations being held for which deposit payment has not been received. After your booking has been confirmed, any amendments will be done subject to availability. A fee will be charged for amendments at our discretion.

For Christmas/New Year reservations a deposit of 10% will secure your reservation. We kindly request you to pay this deposit after the booking is confirmed by Morukuru. Please pay 50% of the total amount on the 1st of July of the booking year and the full balance of accommodation 60 days prior to the date of guests' arrival. Standard cancellations fees will apply. Morukuru reserves the right to automatically release reservations being held for which deposit payment has not been received. After your booking has been confirmed, any amendments will be done subject to availability. A fee will be charged for amendments at our discretion.

Special offers are mutually exclusive and subject to availability. Please contact reservations@morukuru.com for more information or to book.

Extras

All clients shall settle their extra account prior to departure from the lodge unless otherwise arranged.

Rates

Our rate also includes an airport assistance service –Meet & Greet-, which meets our guests directly of their international/domestic flight at Johannesburg International airport and escorts our guests through immigrations, baggage claim & custom and on to their awaiting transfer arrangements.

Travel Documents

Please ensure possession of a valid ID and travel insurance policy covering, at least, injury, death, medical costs, repatriation, loss of or damage to personal belongings and cancellation.

Note: the booking and all services carried out with regards to the reservation will be subject to South African law and the jurisdiction of South African courts. Morukuru reserves the right to change rates without prior notice subject to the implementation or variation of taxes or levies by any relevant authority or by the government.



Morukuru Family

Terms & Conditions Seat in Charter with Federal Air

- All bookings subject to a minimum of 2 passengers
- Connections between Madikwe and the Sabi Sands will be handled per request on an ad hoc basis
- Luggage is restricted to one (1) standard piece of hand baggage (maximum 5 kilograms), and one (1) piece of standard sized soft-sided checked-in hold baggage (maximum 20 kilograms). Excess baggage charged at R400 per 10 kilograms.
- Cancellation policy:
 - 14 – 08 Days: 50%
 - 07 – 04 Days: 75%
 - 03 Days – Day of Travel: 100%
- Travel insurance is advisable

Passengers will be required to check-in 1 hour prior to their departure flight
Meeting times at the Federal Air Welcome Kiosk (located in the bus terminus):

09h00 for 10h00 departure

10h00 for 11h00 departure

12h00 for 13h00 departure

PLEASE REFER TO THE FEDERAL AIR WEBSITE – WWW.FEDAIR.COM FOR APPLICABLE GENERAL CONDITIONS OF CARRIAGE FOR PASSENGERS & BAGGAGE AS WELL AS SUGGESTED CO